## AZUS IN COOPERATION WITH UNICEF HELD EDUCATIONAL WORKSHOPS FOR SURVEYORS

On October 18<sup>th</sup> and 19<sup>th</sup> 2017, AZUS in cooperation with UNICEF held workshops for surveyors, in a hotel "M" in Belgrade.

Workshops were focused on improvement of implementation of standards for accreditation of healthcare institutions in the field of maternity wards and neonatology units.

The workshop focused on strengthening the capacities of surveyors regarding consistent implementation of standards adopted in 2016. The emphasis was on the correct interpretation and introduction of surveyors with accreditation standards in the field of maternity wards and neonatology units related to the family-oriented approach and stimulating treatment with the newborn and mother, during their stay in the maternity ward and neonatology unit.

In addition to Vlado Davkovski, who presented the accreditation process, quality improvement and patient safety tools, procedure for standards development, dr. Dragan Antic and dr. Olga Stanojlovic presented the experiences of accredited healthcare institutions, challenges in the implementation of the standards in practice, leading principles and ten steps for the protection, promotion and the support of breastfeeding in an accredited maternity wards, as well as presentation of standards related to neonatological healthcare and the principle "skin to skin". Dr Milica Rankovic Janevski presented the modern concept for organization of neonatology units, with the emphasis on the concept of developmental care. Dr. Jelena Zajeganovic Jakovljevic and dr. Ivana Misic, informed participants of the seminar on international initiatives for providing conditions in maternity wards and neonatology units in the best interests of mother and newborn, and their connection with the standards for accreditation of maternity wards and neonatological healthcare.

In the afternoon session, workshop participants, through group work, exchanged opinions and experiences regarding implementation of standards and future assessment of the work of the healthcare institutions.

Based on the results of the evaluation sheets, it can be concluded that workshops were successfully realized.

