

PARTICIPATION OF AZUS ON THE MANIFESTATION “HEALTHCARE QUALITY DAYS OF BIH 2017”

On December 14th and 15th 2017, the fifth “Healthcare Quality Days of BiH 2017” were held in organization of the “Agency for quality and accreditation of healthcare of BiH (AKAZ)”. The event was attended by a large number of healthcare professionals in the field of healthcare quality improvement from BiH, region and Europe. This year, the quality days were held under the name “Co-operation in focus – together for better healthcare on international, regional and local level”.

On behalf of the Agency for Accreditation of Healthcare Institutions of Serbia (AZUS), the head of AZUS Vladimir Arsenovic, chief of accreditation department Vlado Davkovski and surveyor Vesna Zlatanovic Mitic were present. During the first day of the manifestation “Healthcare Quality Days of BiH 2017” chief of accreditation department of AZUS Vlado Davkovski, presented the development of accreditation standards for dental practices in the Republic of Serbia. Vesna Zlatanovic Mitic, as an authorized surveyor in the region, participated in the part of the event that was devoted to the external survey during accreditation visits, examples of good practice, writing of accreditation reports, etc.



The first day was marked by training of quality coordinators of the healthcare institutions, and for authorized surveyors of AKAZ, followed by training and round table for healthcare managers. On the second day Vladimir Arsenovic, the head of AZUS, presented the activities of the Agency with the emphasis on the importance of regional cooperation between accreditation agencies and the exchange of experiences.



“Healthcare Quality Days of BiH 2017” ended with the awarding of institutions and individuals for the past year, as well as awarding of accreditation/certification to the healthcare institutions of BiH.