



Република Србија
МИНИСТАРСТВО ЗДРАВЉА



SOUTH-EASTERN EUROPE
HEALTH NETWORK



АГЕНЦИЈА ЗА АКРЕДИТАЦИЈУ
ЗДРАВСТВЕНИХ УСТАНОВА СРБИЈЕ



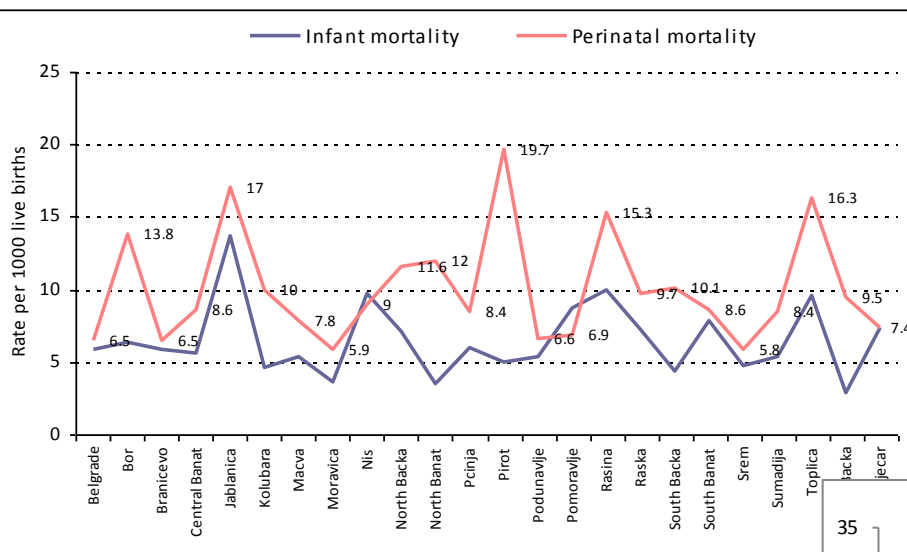
Multi-country Workshop on Development of Accreditation Standards for Maternity Wards and Neonatal Departments

Introduction and the purpose of the workshop

Aims

- To reduce perinatal, neonatal and maternal mortality and morbidity
- To improve quality of care within maternities and neonatal units integrating principles of respectful, rights-based – family centered care

Why?

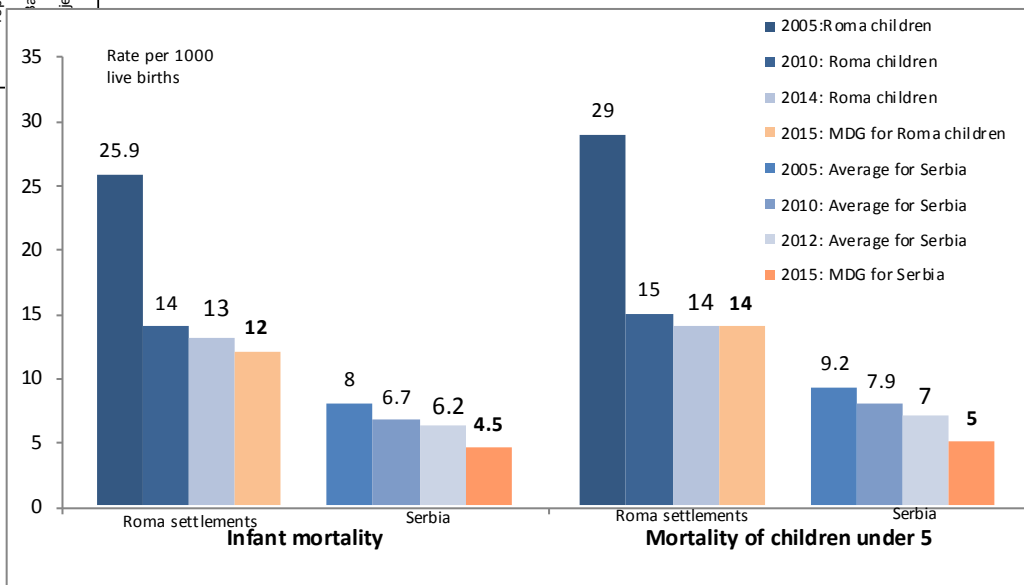


Gaps: organization and transport, equipment, staff, professional competencies, family-centered care

Draft Standards for regional organization of neonatal health care

Increasing accessibility (Roma health mediators)

Quality improvement to address cultural and socio economic bottlenecks for Roma population still to be explored.

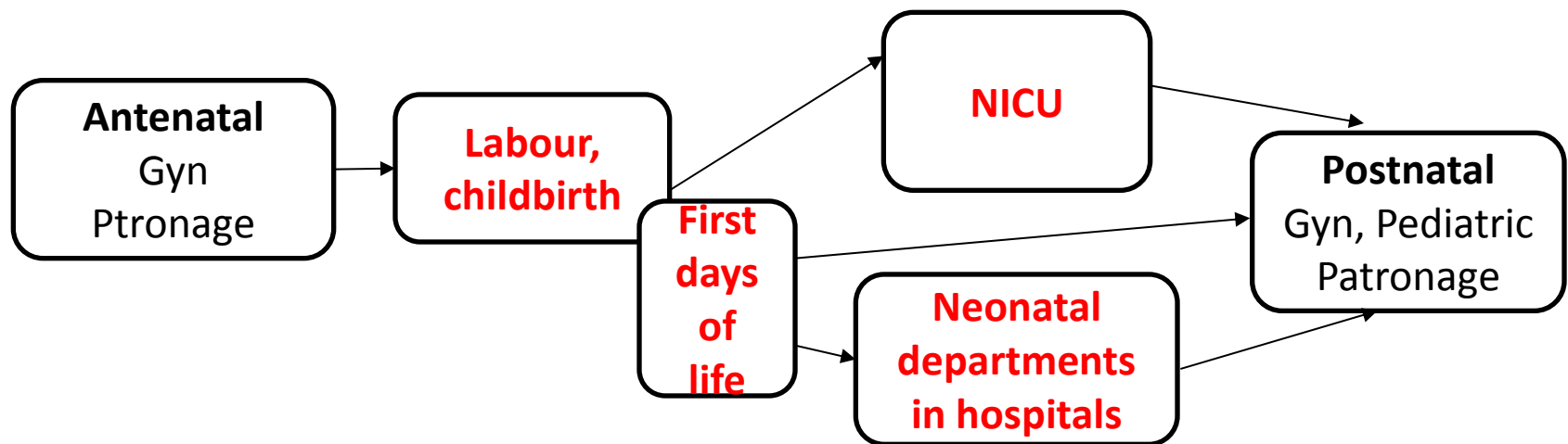


Evaluation of BFHI (2009)

- National and global shortfalls:
 - BFHI Standards address only one component of quality of care, not prioritized by managers and professionals (not minimum but additional)
 - Not part of pre/in service professional development
 - BFHI Standards and monitoring system not integrated within ongoing quality assurance mechanisms – remained as stand alone initiative, costly and not prioritised

What?

Other influencing factors – social determinants



Other services

How?

- Agencies of Accreditation and Quality of Care of Health Care Institutions
 - B&H – development of accreditation standards for baby-friendly hospitals (in line with 10 steps for successful breastfeeding)
 - Serbia – development of comprehensive accreditation standards for maternities and neonatal departments that should integrate baby/mother friendly standards – respective, rights based family centered care

Multi-country WS

- Defining strategic directions for development and implementation of accreditation standards for improving quality of maternal and newborn care for countries in the region
 - Under the leadership of SEE HN, Regional Health Development Centre on Accreditation and Continuous Quality Improvement of Health Care

Specific objectives

1. Familiarize with key WHO/UNICEF and other international concepts, guidelines, tools for improving quality of maternal and new born care
2. Exchange regional experiences, achievements, challenges, lessons learnt and identify regional resources and opportunities for future inter-country support and collaboration

Specific objectives (2)

3. Develop key recommendations for development of accreditation standards and quality improvement processes for SEE HN countries, respecting the country needs

4. Define Decision for SEE HN countries on development and implementation of accreditation standards - for advocacy purposes

Agenda – day 1

- Opening
- Introduction
- BF standards by AKAZ
- Accreditation standards and their implementation - goals and objectives by AZUS

10:30



Agenda – day 1 (2)

- Improving the quality of maternal and newborn care: key concepts, international experience and current global initiatives by G. Tamburlini
- Reports from SEE HN country members (30 min each)

13:00 – 14:00



Agenda - Day 1 (3)

- Round table discussion – key quality issues
- Closure (17:00)



Joint Dinner – Konoba, Prote Mateje 35
19H - TBA

Agenda – Day 2

- Quality management systems by G. Tamburlini
- Accreditation standards by AKAZ
- Working groups and feedback

11:00 – 11:30



- Defining strategic directions
- Development of Decision

13:30 – 14:30



DEPARTURE